

NOVEMBER 25, 1998



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UNITED STATES DEPARTMENT OF COMMERCE

Patent and Trademark Office

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Washington, D.C. 20231



\*100783999A\*

GRAY CARY WARE & FREIDENRICH  
STEVEN R. SPRINKLE  
100 CONGRESS AVENUE  
SUITE 1440  
AUSTIN, TX 78701

UNITED STATES PATENT AND TRADEMARK OFFICE  
NOTICE OF RECORDATION OF ASSIGNMENT DOCUMENT

THE ENCLOSED DOCUMENT HAS BEEN RECORDED BY THE ASSIGNMENT DIVISION  
OF THE U.S. PATENT AND TRADEMARK OFFICE. A COMPLETE MICROFILM COPY IS  
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REFERENCED BELOW.

PLEASE REVIEW ALL INFORMATION CONTAINED ON THIS NOTICE. THE  
INFORMATION CONTAINED ON THIS RECORDATION NOTICE REFLECTS THE DATA  
PRESENT IN THE PATENT AND TRADEMARK ASSIGNMENT SYSTEM. IF YOU SHOULD  
FIND ANY ERRORS OR HAVE QUESTIONS CONCERNING THIS NOTICE, YOU MAY  
CONTACT THE EMPLOYEE WHOSE NAME APPEARS ON THIS NOTICE AT 703-308-9723.  
PLEASE SEND REQUEST FOR CORRECTION TO: U.S. PATENT AND TRADEMARK OFFICE,  
ASSIGNMENT DIVISION, BOX ASSIGNMENTS, CG-4, 1213 JEFFERSON DAVIS HWY,  
SUITE 320, WASHINGTON, D.C. 20231.

RECORDATION DATE: 07/09/1998

REEL/FRAME: 9329/0916  
NUMBER OF PAGES: 5

BRIEF: ASSIGNMENT OF ASSIGNEE'S INTEREST (SEE DOCUMENT FOR DETAILS).

ASSIGNEE:

BUSEY, ANDREW T.

DOC DATE: 06/17/1998

ASSIGNEE:

WEGHORST, GERALD H., JR.

DOC DATE: 06/17/1998

ASSIGNEE:

ACUITY CORPORATION  
11100 METRIC BOULEVARD  
BUILDING 7  
AUSTIN, TEXAS 78758

SERIAL NUMBER: 09060867

FILING DATE: 04/15/1998

PATENT NUMBER:

ISSUE DATE:

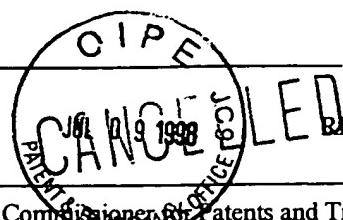
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JAN 16 2002

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TONYA LEE, EXAMINER  
ASSIGNMENT DIVISION  
OFFICE OF PUBLIC RECORDS



07-24-1998

Docket No. Acui-1100-1

100783999  
To the Honorable Commissioner of Patents and Trademarks, please record the attached original documents or copy thereof.

## 1. Name of Conveying party(ies):

Andrew T. Busey  
5811 Mesa Drive #1213  
Austin, Texas 78731  
Travis County  
Citizenship: USA

Additional name(s) of conveying party(ies)  
attached?  Yes :  No

## 2. Name and address of receiving Party(ies)

Name: ACUITY CORPORATION  
11100 Metric Boulevard  
Building 7  
Austin, Texas 78758

State of Incorporation: Delaware

Additional name(s) & address(es) attached?  
 Yes  No

## 3. Nature of conveyance:

- Assignment       Merger  
 Security Agreement       Change of name  
 Other \_\_\_\_\_

Execution Date: June 17, 1998

## 4. Application number(s) or patent number(s):

If this document is being filed together with a new application, the execution date of the application is:

A. Patent Application No.(s) 09/060,867, filed on 4/15/98	B. Patent No.(s)
---	------------------

Additional numbers attached?	Yes : <input checked="" type="checkbox"/> No
------------------------------	--

5. Name and address of party to whom correspondence  
concerning document should be mailed:

6. Total number of Applications and patents  
involved: 1

7. Total fee (37 CFR 3.41)....\$ 40.008.  Enclosed

9. Authorized to charge the recordation fee or any  
underpayment to deposit account No. 50-0456.  
A duplicate copy of this page is attached.

DO NOT USE THIS SPACE

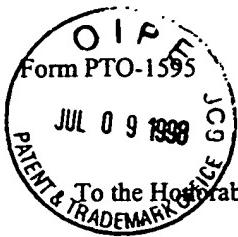
## 9. Statement and signature.

*To the best of my knowledge and belief, the foregoing information is true and correct  
and any attached copy is a true copy of the original document.*

\_\_\_\_\_  
Steven R. Sprinkle  
Registration No. 40,825

July 2, 1998  
Date

Total number of pages including cover sheet, attachments, and document: 5



Docket No. Acui1100-1

RECORDATION FORM COVER SHEET  
PATENTS ONLY (Page 2 of 2)

To the Honorable Commissioner for Patents and Trademarks: Please record the attached original documents or copy thereof.

Additional Names of Conveying Parties:

Gerald H. Weghorst, Jr.  
10020 Circle View Drive  
Austin, Texas 787093  
Travis County  
Citizenship: USA

ASSIGNMENT

This Assignment is made by Andrew T. Busey of Austin, Texas and Gerald H. Weghorst, Jr. of Austin, Texas; ("Assignor").

WHEREAS, Assignor has invented a new and useful invention entitled METHOD AND APPARATUS FOR REAL TIME NETWORK COMMUNICATION, for which an application for United States Letters Patent is made, said application having been executed on the date set forth below; and

WHEREAS, Assignor believes himself to be the original inventor of the invention disclosed and claimed in said application for Letters Patent; and

WHEREAS, the parties desire to have a recordable instrument assigning the entire right, title and interest in and to said invention, said application and any Letters Patent that may be granted for said inventions in the United States and throughout the world;

NOW, THEREFORE, in accordance with the obligations to assign the invention and other good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, Assignor(s) sell(s), assign(s), and transfer(s) to Acuity Corporation hereinafter referred to as "Assignee", the entire right, title, and interest in and to said invention, said application and any Letters Patent that may be granted for said invention in the United States and throughout the world, including the right to file foreign applications directly in the name of the Assignee and to claim for any such

foreign applications any priority rights to which such applications are entitled under international conventions, treaties, or otherwise.

Assignor agrees that, upon request and without further compensation, but at no expense to Assignor, he and his legal representatives and assign(s) will do all lawful acts, including the execution of papers and the giving of testimony, that may be necessary or desirable for obtaining, sustaining, reissuing, or enforcing Letters Patent in the United States and throughout the world for said invention, and for perfecting, recording, or maintaining the title of Assignee, its successors and assigns, to said invention, said application, and any Letters Patent granted for said invention in the United States and throughout the world.

Assignor represents and warrants that he has not granted and will not grant to others any rights inconsistent with the rights granted herein.

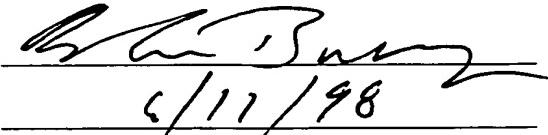
Assignor authorizes and requests the Assistant Commissioner for Patents of the United States and of all foreign countries to issue any Letters Patent granted for said invention, whether on said application or on any subsequently filed division, continuation, continuation-in-part or reissue application, to Assignee, its successors and assigns, as the assignee of the entire interest in said invention.

IN WITNESS WHEREOF, Assignor has executed this Assignment  
on the date(s) provided below.

Full name of inventor:

Andrew T. Busey

Inventor's signature:

  
Andrew Busey  
6/11/98

Date:

Residence (City, County, State)

Austin, Travis, TX

Citizenship:

United States of America

Post Office Address:

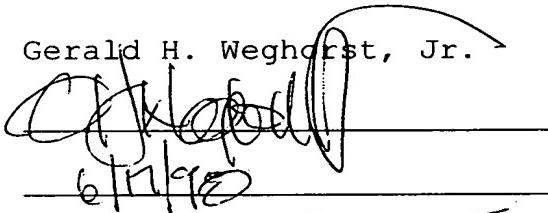
5811 mesa Drive #1213  
Austin, TX 78731

=====

Full name of inventor:

Gerald H. Weghorst, Jr.

Inventor's signature:

  
Gerald H. Weghorst, Jr.  
6/11/98

Date:

Residence (City, County, State)

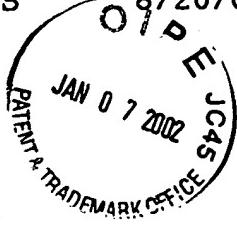
Austin, Travis, Texas

Citizenship:

United States of America

Post Office Address:

100 20 Circle View Dr  
Austin, TX 78703



JULY 30, 2001

PTAS

BLAKLEY, SOKOLOFF, TAYLOR & ZAFMAN LLP  
THOMAS C. WEBSTER  
12400 WILSHIRE BOULEVARD, 7TH FLOOR  
LOS ANGELES, CALIFORNIA 90025

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RECORDATION DATE: 07/26/2001

REEL/FRAME: 011783/0692

NUMBER OF PAGES: 4

BRIEF: ASSIGNMENT OF ASSIGNOR'S INTEREST (SEE DOCUMENT FOR DETAILS).

ASSIGNOR:  
QUINTUS CORPORATION

DOC DATE: 04/10/2001

ASSIGNEE:  
AVAYA INC.  
211 MOUNT AIRY ROAD  
BASKING RIDGE, NEW JERSEY 07920

p009 SERIAL NUMBER: 09209800  
PATENT NUMBER:

FILING DATE: 12/11/1998  
ISSUE DATE:

p001 SERIAL NUMBER: 09374646  
PATENT NUMBER:

FILING DATE: 08/16/1999  
ISSUE DATE:

p002 SERIAL NUMBER: 08741470  
PATENT NUMBER:

FILING DATE: 10/30/1996  
ISSUE DATE:

p0042 SERIAL NUMBER: 09187895  
PATENT NUMBER:

FILING DATE: 11/06/1998  
ISSUE DATE:

011783/0692 PAGE 2

P003 SERIAL NUMBER: 09240207 FILING DATE: 01/29/1999  
PATENT NUMBER: ISSUE DATE:

P004 SERIAL NUMBER: 09416737 FILING DATE: 10/13/1999  
PATENT NUMBER: ISSUE DATE:

P010 SERIAL NUMBER: 09210169 FILING DATE: 12/11/1998  
PATENT NUMBER: ISSUE DATE:

P002X SERIAL NUMBER: 08768606 FILING DATE: 12/18/1996  
PATENT NUMBER: ISSUE DATE:

P004X SERIAL NUMBER: 09060867 FILING DATE: 04/15/1998  
PATENT NUMBER: ISSUE DATE:

P007 SERIAL NUMBER: 08722898 FILING DATE: 09/27/1996  
PATENT NUMBER: 5764916 ISSUE DATE: 06/09/1998

KIMBERLY WHITE, EXAMINER  
ASSIGNMENT DIVISION  
OFFICE OF PUBLIC RECORDS

JUL-26-2001 THU 03:15 PM BLAKELY SKOLOFF & TAYLOR  
**07/26/2001**  
**700006583**

FORM PTO-1585  
(Rev. 3/01)  
OMB NO. 0651-0011 exp. 5/31/2002)

**Recordation Form Cover Sheet**  
**PATENTS ONLY**

U.S. DEPARTMENT OF COMMERCE  
Patent and Trademark Office

To the Honorable Commissioner of Patents and Trademarks. Please record the attached original documents or copy thereof.

1. Name of conveying party(ies): <b>Quintus Corporation</b>		2. Name and address of receiving party(ies): <b>Name:</b> Avaya Inc.			
Additional name(s) of conveying party(ies) attached? <input checked="" type="checkbox"/> No <input type="checkbox"/> Yes					
3. Nature of Conveyance <input checked="" type="checkbox"/> Assignment <input type="checkbox"/> Mortgage <input type="checkbox"/> Security Agreement <input type="checkbox"/> Change of Name <input type="checkbox"/> Other:		Internal Address: _____			
Execution Date(s): <b>04/10/2001</b>		Street Address: <b>211 Mount Airy Road</b>			
		City: Basking Ridge State/Provence: New Jersey Zip: 07920 Country: USA			
		Additional name(s) & address(es) attached? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No			
4. Application Number(s) or patent number(s): If this document is being filed together with a new application, the execution date of the application is: _____					
<table style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 50%;">A. Patent Application No.(s) 08/208,800, 09/374,646, 08/741,470, 08/187,885, 09/240,207, 09/416,737, 09/210,169, 08/788,608, 09/060,887,</td> <td style="width: 50%;">B. Patent No.(s) U.S. Patent No.: 5,764,918</td> </tr> </table>				A. Patent Application No.(s) 08/208,800, 09/374,646, 08/741,470, 08/187,885, 09/240,207, 09/416,737, 09/210,169, 08/788,608, 09/060,887,	B. Patent No.(s) U.S. Patent No.: 5,764,918
A. Patent Application No.(s) 08/208,800, 09/374,646, 08/741,470, 08/187,885, 09/240,207, 09/416,737, 09/210,169, 08/788,608, 09/060,887,	B. Patent No.(s) U.S. Patent No.: 5,764,918				
Additional numbers attached? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No					
5. Name and address of party to whom correspondence concerning document should be mailed:  <b>Thomas C. Webster</b> Name: <u>Blakely, Sokoloff, Taylor &amp; Zafman LLP</u> Internal Address: _____		6. Total number of applications and patents involved: <b>10</b>			
Street Address: <u>12400 Wilshire Boulevard, 7th Floor</u> City: <u>Los Angeles</u> State: <u>California</u> Zip: <u>90075</u>		7. Total Fee (37 CFR 3.41).....\$400.00 <input type="checkbox"/> Enclosed <input checked="" type="checkbox"/> Authorized to be charged to deposit account			
8. Deposit Account Number: <b>02-2666</b> (Attach duplicate copy of this page if paying by deposit account)					
<b>DO NOT USE THIS SPACE</b>					
9. Statement and signature. <i>To the best of my knowledge and belief, the foregoing is true and correct and any attached copy is a true copy of the original document</i>					
<u>James H. Salter Rep. No.: 35,668</u> Name of Person Signing		 Signature	<u>7/6/01</u> Date		
Total number of pages including cover sheet, attachments, and document: <b>4</b>					
Mail documents to be recorded with required cover sheet information to: Assistant Commissioner of Patents, Box Assignments Washington, D.C. 20231					

Avaya Docket No. 04068G000

## ASSIGNMENT OF PATENT RIGHTS

FOR GOOD AND VALUABLE CONSIDERATION, the receipt, sufficiency and adequacy of which are hereby acknowledged, Quintus Corporation. ("Assignor"), a corporation organized and existing under the laws of the State of Delaware and having a place of business at 4120 Dublin Boulevard, Dublin, California 94568, does hereby:

SELL, ASSIGN AND TRANSFER to Avaya Inc. (the "Assignee"), a corporation organized and existing under the laws of the State of Delaware and having a place of business at 211 Mount Airy Road, Basking Ridge, New Jersey 07920, the entire worldwide right, title and interest in the inventions set forth in the U.S. Patent applications and Patents as set forth in Appendix A hereto and in and to all patents which may be granted from divisions, reissues, substitutions, continuations, continuations-in-part, reexaminations, foreign counterparts and extensions thereof claiming priority to any of the applications underlying said patents, together with the assignment of all causes of action (either at law or in equity) and the right to sue for past infringement of said patents and all rights of recovery, including but not limited to damages, for such past infringement and all rights to receive royalty income;

WARRANT AND COVENANT that no assignment, grant, mortgage, license or other agreement affecting the rights and property herein conveyed has been made to others by the Assignor and that the full right to convey the above patents as herein expressed is possessed by the Assignor;

COVENANT agrees that, when requested and at the expense of the Assignee, to carry out in good faith the intent and purpose of this assignment, the Assignor will communicate to the Assignee all facts known to the Assignor relating to the inventions of said patent applications and the history thereof and generally do everything possible which the Assignee reasonably necessary for maintaining and enforcing proper patent protection for such patent applications and any patents issuing therefrom and to cooperate with Assignee to execute all further agreements, instruments, papers, applications, certificates and other documents and to generally perform such other proper acts as Assignee or its successors or assigns may deem reasonably necessary to secure to Assignee or its successors or assigns the rights hereby transferred, and to do everything to convey all Assignor's right, title and interest to Assignee and to Assignee, its successors, assigns, and legal representatives to obtain recordation of such conveyance to vest title to such patents and patent applications throughout out the world in the Assignee.

TO BE BINDING on the heirs, assigns, representatives and successors of the Assignor and extend to the successors, assigns and nominees of the Assignee.

Quintus Corporation (Assignor).

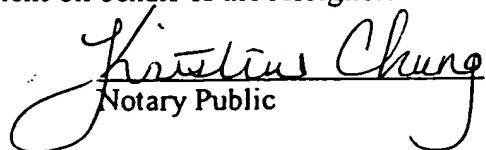
By: 

Title: \_\_\_\_\_

Date: \_\_\_\_\_

State of New York  
County of New York

Before me, the undersigned authority, on this 10 day of April, 2001,  
personally appeared Paul Battlett known to me to me the person whose  
name is subscribed to the foregoing instrument and acknowledged to me that he executed the  
same for the purposes and consideration therein expressed, in the capacity state, and with  
authority to act in this assignment on behalf of the Assignor.

  
Kristine Chung  
Notary Public

KRISTINE CHUNG  
Notary Public, State of New York  
No. 01CH6046895  
Qualified in Queens County  
Certificate Filed in New York County  
Commission Expires August 21, 2002

## **APPENDIX A**

**U.S. Patent Application Serial Number 09/209,800 filed December 11, 1998 entitled  
“Automatic Call Distribution System Using Computer Network-Based Communication”**

**U.S. Patent Application Serial Number 09/374,646 filed August 16, 1999 entitled  
“Contact Tracking and Routing System and Method”**

**U.S. Patent Application Serial Number 08/741,470 filed October 30, 1996 entitled  
“Method and Apparatus for Synchronizing Browse and Chat Functions on a Computer  
Network”**

**U.S. Patent Application Serial Number 09/187,895 filed November 6, 1998 entitled  
“Method and System for Coordinating Media and Messaging Operations in an  
Information Processing System”**

**U.S. Patent Application Serial Number 09/240,207 filed January 29, 1999 entitled  
“Method and System for Memory Resident Transient Storage of Data Associated with a  
Plurality of Collaboration Computer Processes”**

**U.S. Patent Application Serial Number 09/416,737 filed October 13, 1999 entitled  
“Multi-Tasking Web-Based Call Center”**

**U.S. Patent Application Serial Number 09/210,169 filed December 11, 1998 entitled  
“Web Response Unit Including Computer Network-Based Communication”**

**U.S. Patent Application Serial Number 08/768,606 filed December 18, 1996 entitled  
“Method and Apparatus for Embedding Chat Functions in a Web Page”**

**U.S. Patent Application Serial Number 09/060,867 filed April 15, 1998 entitled “Method  
and Apparatus for Real Time Network Communication”**

**Patent Cooperation Treaty (PCT) International Application Number PCT/US00/02040  
filed January 27, 2000 entitled “Method and System for Memory Resident Transient  
Storage of Data Associated with a Plurality of Collaborating Computer Processes”**

**Patent Cooperation Treaty (PCT) International Application Number PCT/US00/21336  
filed August 2, 2000 entitled “Contact Routing System and Method”**

**Patent Cooperation Treaty (PCT) International Application Number PCT/US00/22152  
filed August 10, 2000 entitled “Multi-Tasking Web-Based Call Center”**

**U.S. Patent No. 5,764,916 issued June 9, 1998 entitled “Method and Apparatus for  
Real Time Communication Over a Computer Network”**